

Dr. Johnathan Taylor
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August 16, 2004

[REDACTED]
RE: [REDACTED]
DOB: 30/08/55

Dear Mr. [REDACTED]

I am writing to you concerning 714-X and the Special Authorization Programme that grants approval or denies it.

On a number of occasions I have sent for approval for this gentleman's medication and each time was refused for one reason or another, although in the end I did receive his medication. There was a time when he was without his medication for quite some time. It was requested on the 13th of November 2003, but not granted until the 11th of March 2004.

Now, before we sent in for his medication the last time we were told that there would be no resistance for patients already on this medication. Well when the paper work was sent it was again returned stating that they wanted more information. (As you will see from the attached for in am sending you.)

At that time a call was made to the program and was told at that time that they had sent the wrong information they didn't need question 1 and 3 answered they wanted 1 and 2 answered. Now keep in mind that the information sent was the same one that was approved

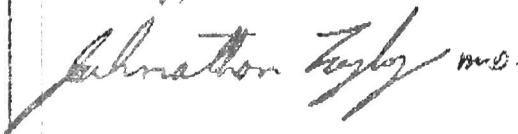
the time before. When the information was read to a worker at the program she couldn't understand why it had been refused but did suggest that it be added to question 2 that there were no adverse affects. That was done and it was approved within hours.

When my secretary was speaking with the gentleman, who I am assuming was the head of special authorizations, he was anything but cordial, quite condescending actually.

Mr. [REDACTED] was given 6 months to live due to stomach cancer and that was approx. 11 years ago. This medication has obviously had an impact on the quality of life that Mr. [REDACTED] has lead, just for the simple fact that he is still alive. There has been no adverse affects seen in Mr. [REDACTED].

Please find attached a copy of the information you had asked for.

Yours truly,

A handwritten signature in cursive script that reads "Johnathan Taylor, MD." The signature is written in dark ink and is positioned above the printed name.

Johnathan Taylor, MD.